



## **Tickets - Frequently Asked Questions**

### **Ticket policy**

The 2017 Canadian Track & Field Championships is a ticketed event, therefore, all guests entering the event site from Thursday, July 6, through Sunday, July 9, must have a ticket. Tickets for children 12 years of age and under are free with the purchase of an Adult Championships Weekend Pass or Day Pass.

All tickets are sold as general admission; therefore, seating in the grandstands will be on a first-come, first-served basis. A ticket does not guarantee each guest a physical seat, therefore, all guests are encouraged to arrive early.

Fans are encouraged to join us Monday, July 3, to Wednesday, July 5, as admission is free for all guests for the NACAC Combined Events Championships / Pan Am Cup, Canadian Combined Events Championships and the International Para Athletics Challenge. Tickets start as low as \$15 per day from Thursday, July 6, through Sunday, July 9 (children 12 years of age and under are free).

### **Ticket refunds**

We recommend that you carefully check your order before proceeding with payment, all sales are final – no exchanges or refunds will be accepted following your purchase.

### **In-and-out privileges**

Guests will be provided with a wrist band upon entry that will allow them to exit between sessions and return later in the day.

### **Box office**

Tickets for the Championships will be sold at the box office located adjacent to the main gate of Terry Fox Athletic Facility (Gate 1). The box office will open one (1) hour prior to the session start time and close two hours before the end of the session (subject to change).

Please note that we cannot predict wait times, therefore, guests are encouraged to purchase tickets in advance for the smoothest experience.

### **Event schedule**

The final event schedule will be available to the general public once athlete registration closes. Please visit [www.athletics.ca/ottawa2017](http://www.athletics.ca/ottawa2017) for the most up-to-date schedule and session start times.

Gates to Terry Fox Athletic Facility will open one (1) hour prior to the start of each session and close once the final event of the day gets underway.

## **Parking**

Guests are encouraged to use public transportation to and from the event site. Plan your route in advance by using OC Transpo's [travel planner](#).

Parking at Mooney's Bay Park will be limited to pass holders July 6-9. All guests are asked to avoid the main entrance of Mooney's Bay Park/Terry Fox Athletic Facility for the safety of all guests and to ensure traffic flow on Riverside Drive is not disrupted.

To view a map of the area that clearly indicates nearby parking lots that will be open to all ticketed guests, please [click here](#).

- Hog's Back Marina (access off Hog's Back Rd.)
  - July 3-5 (pay and display): \$4
  - July 6-9 (no in-and-out privileges): \$10 – cash only
- Indigo Parking (access off Brookfield Rd.)
  - Daily (pay and display): \$7.50
- Brookfield High School (access off Brookfield Rd.)
  - July 6-9: Free parking
- Hog's Back Park (access off Hog's Back Rd.)
  - Daily (7 a.m. to dusk; limited parking time must be respected): Free parking

The City of Ottawa will be supplying the venue with additional bike racks should you wish to ride your bike to and from the Championships.

If you have an accessible parking permit and require access to accessible parking, please contact the Ottawa Lions Track & Field Club at [info@ottawalions.com](mailto:info@ottawalions.com) to make the appropriate arrangements.

## **Licensed facility**

Terry Fox Athletic Facility will be licensed for the Championships. Guests will be able to purchase beer or wine from our event partners, Beau's Brewery and Barefoot Wines. Please note, all guests wishing to purchase or consume an alcoholic beverage must obtain a wristband from one of the ID check stations prior to purchasing a drink ticket.

## **Guest pick-up and drop-off zone**

If you will be dropping off or picking up a guest at Terry Fox Athletic Facility during the Championships, please use the southbound right-hand lane on Riverside Drive. This area will also be used as a drop-off and pick-up zone for our bus shuttle service, therefore, we ask all guests to respect the limited space and avoid idling for any period time.

The main entrance to Mooney's Bay Park/Terry Fox Athletic Facility will not be open for guest pick-up and drop-off during the Championships.

## **Inclement weather**

Re-scheduling an entire day, session or event can be extremely difficult due to the nature of the schedule. Rain or shine the event will move forward as planned. Keep an eye on the forecast and if the weather is less than ideal, please come prepared.

The safety of our athletes and guests is of utmost importance. Therefore, should safety be compromised due to inclement weather, a delay will occur and events will resume as soon as it's safe to do so.

Please note, the weather can vary in different areas of the city and change drastically in a short period of time. Therefore, if you are experiencing inclement weather in your area, please visit [www.athletics.ca/ottawa2017](http://www.athletics.ca/ottawa2017) or connect with Athletics Canada via social media for the latest updates.

### **Session postponed or re-scheduled**

In the event that Athletics Canada is forced to postpone or re-schedule an entire day of competition due to inclement weather, all tickets purchased for the original date will be honoured the following day.

### **Outside food and beverage**

Guests may bring a sealed disposable water bottle with them to the track to refill at a water fountain. However, all guests will be asked to empty any open water bottles before entering the grounds. Glass bottles and cans will not be permitted. No alcohol may be brought in from outside of the premises.

All guests are allowed to bring food for personal consumption (i.e. a sandwich, piece of fruit, granola bar, etc.). Small soft-sided coolers/lunch bags are allowed on the event site.

### **Bag policy**

Purses, small bags, backpacks and small soft-sided coolers/lunch bags are permitted; however, please note that they may be subject to search before being allowed past the point of entry to the event site.

### **Camera policy**

With the exception of professional video and audio recording equipment, guests are permitted to bring a camera with them to the event.