



Frequently Asked Questions

Ticket policy

The 2018 Canadian Track & Field Championships is a ticketed event, therefore, all guests entering the event site from July 5-8 must have a ticket. Tickets for children 12 years of age and under are free with the purchase of an Adult Championships Weekend Pass or Day Pass.

All tickets are sold as general admission; therefore, seating in the grandstands will be on a first-come, first-served basis. A ticket does not guarantee each guest a physical seat, therefore, all guests are encouraged to arrive early.

Fans are encouraged to join us July 3-4, as admission is free for all guests for the NACAC Combined Events Championships / Pan American Cup, Canadian Combined Events Championships and Para-Athletics Canadian Championships. Tickets start as low as \$20 per day from July 5-8 (children 12 years of age and under are free).

Ticket refunds

We recommend that you carefully check your order before proceeding with payment, all sales are final – no exchanges or refunds will be accepted following your purchase.

In-and-out privileges

Guests will be provided with a wrist band upon entry that will allow them to exit between sessions and return later in the day.

Box office

Tickets for the Championships will be sold at the box office located adjacent to the main gate of Terry Fox Athletic Facility (Gate 1). The box office will open one (1) hour prior to the session start time and close two hours before the end of the session (subject to change).

Please note that we cannot predict wait times, therefore, guests are encouraged to purchase tickets in advance for the smoothest experience.

Event schedule

The final event schedule will be available to the general public once athlete registration closes. Please visit www.athletics.ca/ottawa2018 for the most up-to-date schedule and session start times.

Gates to Terry Fox Athletic Facility will open one (1) hour prior to the start of each session and close once the final event of the day gets underway.

Inclement weather

Re-scheduling an entire day, session or event can be extremely difficult due to the nature of the schedule. Rain or shine the event will move forward as planned. Keep an eye on the forecast and if the weather is less than ideal, please come prepared.

The safety of our athletes and guests is of utmost importance. Therefore, should safety be compromised due to inclement weather, a delay will occur and events will resume as soon as it's safe to do so.

Please note, the weather can vary in different areas of the city and change drastically in a short period of time. Therefore, if you are experiencing inclement weather in your area, please visit www.athletics.ca/ottawa2018 or connect with Athletics Canada via social media for the latest updates.

Session postponed or re-scheduled

In the event that Athletics Canada is forced to postpone or re-schedule an entire day of competition due to inclement weather, all tickets purchased for the original date will be honoured the following day.

Outside food and beverage

Guests may bring a sealed disposable water bottle with them to the track to refill at a water fountain. However, all guests will be asked to empty any open water bottles before entering the grounds. Glass bottles and cans will not be permitted. No alcohol may be brought in from outside of the premises.

All guests are allowed to bring food for personal consumption (i.e. a sandwich, piece of fruit, granola bar, etc.). Small soft-sided coolers/lunch bags are allowed on the event site.

Bag policy

Purses, small bags, backpacks and small soft-sided coolers/lunch bags are permitted; however, please note that they may be subject to search before being allowed past the point of entry to the event site.

Camera policy

With the exception of professional video and audio recording equipment, guests are permitted to bring a camera with them to the event.