



## Frequently Asked Questions

The 2019 Canadian Track & Field Championships (World Trials) is a ticketed event, therefore, all guests entering the event site from July 25-28 must have a ticket. Tickets for children 12 years of age and under are free with the purchase of an Adult Championships Pass (4-day event pass) or Day Pass.

All tickets are sold as general admission; therefore, seating in the grandstands will be on a first-come, first-served basis. A ticket does not guarantee each guest a physical seat, therefore, all guests are encouraged to arrive early.

[Click here](#) to purchase tickets in advance.

### **Ticket refunds**

We recommend that you carefully check your order before proceeding with payment, all sales are final – no exchanges or refunds will be accepted following your purchase.

### **In-and-out privileges**

Guests will be provided with a wrist band upon entry that will allow them to exit between sessions and return later in the day.

### **Box office**

Tickets for the Championships will be sold at the box office located adjacent to Rue Etienne Blanchard (please refer to the site map below). The box office will open one (1) hour prior to the session start time and close two hours before the end of the session (subject to change).

Please note that we cannot predict wait times, therefore, guests are encouraged to purchase tickets in advance for the smoothest experience.

### **Event schedule**

The final event schedule will be available to the general public once athlete registration closes. Please visit [www.athletics.ca/montreal2019](http://www.athletics.ca/montreal2019) for the most up-to-date schedule and session start times.

Gates to Complexe sportif Claude-Robillard will open one (1) hour prior to the start of each session and close once the final event of the day gets underway.

### **Inclement weather**

Re-scheduling an entire day, session or event can be extremely difficult due to the nature of the schedule. Rain or shine the event will move forward as planned. Keep an eye on the forecast and if the weather is less than ideal, please come prepared.

The safety of our athletes and guests is of utmost importance. Therefore, should safety be compromised due to inclement weather, a delay will occur and events will resume as soon as it's safe to do so.

Please note, the weather can vary in different areas of the city and change drastically in a short period of time. Therefore, if you are experiencing inclement weather in your area, please visit [www.athletics.ca/montreal2019](http://www.athletics.ca/montreal2019) or connect with Athletics Canada via social media for the latest updates.

### **Session postponed or re-scheduled**

In the event that Athletics Canada is forced to postpone or re-schedule an entire day of competition due to inclement weather, all tickets purchased for the original date will be honoured the following day.

### **Parking**

Guests are encouraged to use public transportation to and from the event site. Plan your route in advance by using the [Transit App](#) or by following the directions found in Google Maps.

Parking at Collège Ahuntsic will be available to all guests for \$10 per day per vehicle, while parking for buses will be \$30 per day. Please note, cash will not be accepted as a form of payment; therefore, please be prepared to pay using Interact/debit or a credit card at the gate. The entrance to the parking lot is off Avenue Émile-Journault and just is a short two-minute walk to the event site.

There will also be free parking available nearby; however, spaces and time are limited (there is a four-hour limit per day from Monday to Friday). Free parking lots are accessible at the Rue St-Hubert and Crémazie Boulevard intersection. Please ensure you read the parking signs posted in the area before leaving your vehicle.

To view a map of the area that clearly indicates nearby parking lots that will be open to all guests, please [click here](#).

Bike racks will be available in front of Complexe sportif Claude-Robillard (just off Avenue Émile-Journault); however, spaces will be limited and will be shared with other users of the sports complex. There will also be a BIXI Station on the same side of the complex (shown on map). You can rent a BIXI bike to easily get around Montreal, all additional information can be found on the BIXI website (<https://montreal.bixi.com/en>).

Guests with a registered disabled parking permit will have access to a designated parking area that is close to the building and accessible to the competition site. Please contact Abou Ngame ([angame@athletisme.qc.ca](mailto:angame@athletisme.qc.ca)) to reserve a parking space or for any inquiries regarding this matter.

### **Licensed facility**

Complexe sportif Claude-Robillard will be licensed for the Championships. Guests will be able to purchase beer from our event partners. Please note, all guests wishing to purchase or consume an alcoholic beverage must be prepared to present valid government issued identification prior to being served. The legal drinking age in the Province of Quebec is 18 years of age.

**Outside food and beverage**

Guests may bring a sealed disposable water bottle with them to the track to refill at a water fountain. However, all guests will be asked to empty any open water bottles before entering the grounds. Glass bottles and cans will not be permitted. No alcohol may be brought in from outside of the premises.

All guests are allowed to bring food for personal consumption (i.e. a sandwich, piece of fruit, granola bar, etc.). Small soft-sided coolers/lunch bags are allowed on the event site.

**Bag policy**

Purses, small bags, backpacks and small soft-sided coolers/lunch bags are permitted; however, please note that they may be subject to search before being allowed past the point of entry to the event site.

**Camera policy**

With the exception of professional video and audio recording equipment, guests are permitted to bring a camera with them to the event.